



Kelly - I have worked within learning disabilities for nearly 20 years, primarily starting off with residential services before moving on to working with individuals that live in supported living settings who may display challenging behaviour. I am a qualified physical intervention trainer, I oversee 5 services within the south west and have recently worked as part of a team developing a PBS course to deliver internal/external organisations

Ricky - I have worked within care since 2012, I have a real passion for taking on a challenge and last year decided to take the jump to work with individuals who display challenging behaviour, embracing my new role, I have also been apart of the team who have developed the PBS course with Kelly. I enjoy taking on challenges and learning new things within my wok role

# KELLY AVERY AND RICKY CARROW

---

A Case Study - Havencare

We are talking about a case study of an individual that is supported by Havencare that has transitioned through several organisations before building the right team and implementing PBS in to service.

---